



BEACH DIST.

HOUSE 701 – 1431 CONTINENTAL ST. VANCOUVER, BC V6Z 0G3

Welcome to HOUSE. We are a sweat and social movement. A unique collective concept of four studios under one roof. Your HOUSE is a reflection of your individual style and experience – you get out what you put in. At HOUSE you'll feel like family – supported to reach your personal best and unleash your inner athlete, all while restoring a sense of balance. This philosophy extends to both our employees and our guests. We are looking for natural-born leaders to help build HOUSE.

This is about your body and your story. But together, this is our HOUSE and our journey.

We are looking for confident, globally minded instructors and team members who will bring their best self to HOUSE every single day.

HOUSE Concepts is an equal opportunity employer. All information will be kept confidential according to EEO guidelines. Applicants with disabilities requiring assistance with the application process may be entitled to a reasonable accommodation in accordance with applicable law. If you need assistance, please contact our HR department at team@houseconcepts.com

FOOD AND BEVERAGE TEAM LEAD

As the leader of the HOUSE Food and Beverage team, you will be ultimately accountable for the successful operation of our in-HOUSE smoothie bar. You will ensure that the people, processes and experience are up to HOUSE standard.

What you will do:

- Provide training and mentoring to food and beverage team
- Assist Management Team with hiring, onboarding and scheduling of Food & Beverage Team
- Order and inventory management of product and supplies
- Responsible for portion control and cost of goods sold
- Provide exceptional customer service
- Greet and welcome all guests
- Assist guests with questions and ordering
- Complete customer orders in a timely manner
- Maintain the space, ensuring all areas are clean and sanitized
- Maintain a professional, clean and FoodSafe environment, ensuring proper handling of food in accordance with relevant regulations
- Facilitating pre-orders, ensuring all orders are ready on time
- Handle payments
- Share customer feedback with management team
- Assist with other studio responsibilities as needed

What we need from you:

- Preferred minimum one-year experience in retail or food & beverage roles
- FoodSafe Level 1
- A passion for the health and fitness industry
- Exceptional customer service
- High attention to detail